



Rentokil
Initial

Specialist Hygiene

**A single
provider for
your hygiene
needs**

Servicing the
maritime industry

Part of
**Rentokil
Initial**

You can breathe easier with us

When it comes to specialist cleaning, every industry has its unique requirements. Yours too. Oil rigs, ships and tankers are exposed to hazardous substances, so cleaning has to be done with speed and safety in mind.

That's why Rentokil Initial Specialist Hygiene developed an integrated hygiene package that meets the unique needs of your sector.

Our SCC-certified safety management system provides continuous training to our staff, focusing on safety in the maritime industry. And our specialist services are designed specifically for on- and offshore cleaning. From drilling equipment and air ventilation systems on an oil rig to boiler rooms and galleys on a ship.

Let us be your single provider for all your hygiene needs. Call us today on +31 (0)800 7368494 or ask for online advice at www.rentokil-hygiene.nl/en. You can also ask for updates on special offers, news and events relating to Rentokil Initial Specialist Hygiene.

We won't let you down.



Erik Willems
General Manager Benelux
Rentokil Initial Specialist Hygiene

Having a single provider for all your hygiene needs lets you focus on what you do best.



Helping businesses like yours for decades

We've been around for a long time. Since 1925 in fact. And in that time, Rentokil Initial has become one of the largest business services companies in the world, providing fully integrated Total Facilities Management to organisations of all shapes and sizes through its subsidiaries.

Rentokil Initial Specialist Hygiene provides an extensive range of specialised deep cleaning and disinfection services, protecting people from the harmful effects of poor hygiene standards, no matter where they work.

Global reach, industry perspective

Rentokil Initial is truly a global organisation. Operating in 60 countries, we employ more than 65,000 people around the world and have a turnover of more than £2.5 bn. Our brand has come to represent consistent quality of service in all the major economies of Europe, North America, Asia Pacific and Africa.

We've built our reputation by working with customers in a wide variety of sectors – retail, catering, health care, education, industry, pharmaceuticals and maritime to name just a few.

This means we understand your own specific hygiene concerns and know just how to remove them.

How your company benefits

Rentokil Initial Specialist Hygiene takes the hassle out of hygiene management because we are the only company in the world that provides an integrated hygiene service to the maritime sector. Not only that, we manage every project from beginning to end. Our on-site project managers co-ordinate everything, giving you a single point of contact and a trouble-free project.

In short, Rentokil Initial Specialist Hygiene will:

- Protect your company by eliminating hazardous situations such as fire
- Protect your people by reducing the risk of infection
→ **Fewer days lost to sickness = increased productivity**
- Ensure compliance with health & safety legislation
→ **Get certified = no fines**
- Provide a consistent high level of hygiene in all maritime operations
- Provide a long-term partner relationship
→ **Experts who know us = peace of mind**

When dependability is a must

Safety. Quality. Knowledge. These principles are fundamental to the maritime industry, which is why you need a partner that doesn't compromise them. At Rentokil Initial Specialist Hygiene, we stick to the principles you depend on.

Setting high standards

We're extremely proud of the numerous awards and certificates we've earned over the years. They're testaments to the quality of our business, our people and our services. That's why we're committed to investing in new processes, procedures and technology whenever they add value for our customers.

Delivering experience, expertise and commitment


Our people are experts in delivering essential services in areas such as hygiene, pest control, and hazardous and clinical waste. All our staff benefit from our commitment to active training and development programmes – everyone has the opportunity to realise their full potential. That translates into quality customer service.



We want to be the best at what we do by doing what's right for our colleagues and customers.



Turn to us with confidence



Rentokil Initial Specialist Hygiene offers a complete range of specialist cleaning services to the maritime sector:

Heating, ventilation and cooling systems (HVAC)

We do it all. From air conditioning systems to grease extraction systems. We'll clean, repair and/or modify the whole system (not just front & end cleaning), reducing the risk of fire, preventing airborne viruses such as Legionnaire's disease and ensuring compliance with the law.

Water drain maintenance and repair

Blocked drain? Reduced flow? Whether it's periodic maintenance or an emergency call out, we can help. Our preventative drain maintenance programme reduces the chance of disruptive, expensive blockages and ensures your pipe work operates at maximum efficiency.

Deep cleaning kitchens, technical rooms and accommodation

Reaching the places you can't reach yourself. We'll remove, clean and replace all your equipment and fittings, removing built-up dirt and grease and disinfecting where needed. Prevents vermin, increases fire safety and ensures compliance with HACCP guidelines.

Salvage after fire or water damage

Fire and water damage can be devastating for a business. A rapid and effective clean up will prevent further damage and financial loss. Our experts can restore your site and equipment to a state ready for restoration and redecoration.

Free camera inspections for air ducts

The only specialist hygiene company to offer companies a free* camera inspection of air ducts. We'll come to your site – wherever it is in the world – and do a full survey, recording our findings on DVD. Whether that takes a day or ten days, you won't have to pay.

*excludes travel & accommodation expenses



We promise total satisfaction

Our commitment to safety, service and quality is absolute. We are holders of ISO 9001, ISO 14001 and VCA** and SCC certification.



Handling the job from start to finish



Mounting a salvage operation after an oil rig fire

Rentokil Initial Specialist Hygiene was busy cleaning the drains of Scarabeo 5, a semisub drilling rig, when fire broke out elsewhere on the platform. An hydraulic oil leak was the cause of the fire.

Thankfully, no one was seriously injured, but there was significant fire damage. So the repair yard asked us to do the salvage work. We spent five weeks on the rig carrying out the technical reconditioning, and we sent five shipping containers to another location to treat and conserve the smaller components with a customised bath line.



Helping the Navy defend against airborne diseases

HNLMS *Johan de Witt* is an amphibious transport ship of the Royal Netherlands Navy. It's equipped with a complete Class II hospital, including an operating theatre and intensive care facilities. It can also carry provisions for battalion transportation for more than ten days.

In 2011, we were asked to clean all 13 kilometres of its air ducts. We made our site survey and camera inspection while the ship was docked at Curacao. The cleaning was done in line with the Navy's technical specifications when the ship returned to the Netherlands.



Extending the productive life of a North Sea oil unit

Suffering severe storm damage in 2011, the Gryphon Alpha was towed to Rotterdam for repairs. Owner Maersk Oil took the opportunity to upgrade this large, floating North Sea oil unit, extending its productive life for another decade.

Rentokil Initial Specialist Hygiene helped in this massive undertaking, providing 60 men for nine weeks to clean all the technical areas of the ship. This included degreasing machine rooms and thruster tunnels to a level that let the painters start work without the need for preparation.

While we were busy cleaning, the repair yard used our online project management tool to monitor our performance. Everything was transparent, from safety planning to status summaries and schedule variances.

The yard's project leader was delighted with our approach. As he said, "You left us free from worry!"



You demand it, so we deliver it

Customers are the foundations of our business, which is why we want to deliver an excellent service to each and every one. Speed and communication are two essential ingredients:

Rapid response unit

Our rapid response unit is ready to answer your call – no matter where you are in the world. Highly skilled staff are available 24 hours a day, providing an essential disinfection service in biohazardous and other difficult situations.

Online project management tool

You want to keep track of our progress. That's why we invite our customers to monitor our performance with *Smartsheet*. This online project management tool lets you see which jobs have been done, and which ones haven't, with just a click of the mouse. No other company in our sector does this.



Our service is unmatched

You won't find a better service anywhere else:

- Complete package of specialist hygiene services for the maritime sector
- Lump sum pricing (no payment up front)
- Own quality symbol / certification mark
- Free* air duct inspections on film (anywhere in the world)
- Online project management tool
- Rapid response unit

*excludes travel & accommodation expenses

Delivering an excellent service to every customer, developing long-lasting working relationships and working together to deliver great results.

Part of **Rentokil Initial**

-  **Rentokil Pest Control**
-  **Rentokil Initial Specialist Hygiene**
-  **Initial Hygiene**
-  **Initial Textiles**
-  **Ambius Interiors**

Get in touch

If you'd like to learn more about us or arrange for one of our specialists to visit your site, please phone or email us, or visit our website. You'll be glad you did.

Phone: +31(0)800 736 84 94

Email: off-shore@rentokil-initial.com

Website: www.rentokil-hygiene.nl/en

Enjoy the advantages of working with a single company offering a full range of cleaning and hygiene services.

